



This system gives volunteers more just-in-time training, both online and in-person learning opportunities, and the ability to track all your accomplishments! Learn at your own pace, access additional resources, and repeat info when you need it!

Frequently Asked Questions

How do I access gsLearn?

All registered volunteers can log into gsLearn directly at any time through their [MyGS Sign In on gscnc.org](#) as long as they have an active membership.

What training is required for troop leaders?

Troop leaders are required to complete a level specific learning path which includes online courses and one live training. These are titled 204 Daisy Basics, 204 Brownie Basics and so on. They must also take the Troop Money Management course. New leaders are also required to complete 204 New Leader Pathway.

How do I find courses or learning paths in gsLearn?

Go to the Content Library and search the title or a keyword of the training you are looking for.

Where do I register for my required troop leader live training?

Once you have completed the prerequisite modules in your program basics learning path, the option to view and register for live training will unlock and you register directly in gsLearn. You may not attend live training without completing the online prerequisites.

What if there is not a date for training I can attend or the trainings are full?

Training is added for registration throughout the year as it is scheduled by our Adult Educators so continue to check back in the module or on the Events Calendar on [gscnc.org](#). [We also keep a google doc updated will all upcoming courses.](#)

Where can I find additional enrichment and high adventure training?

Additional training can be found in the Content Library in gsLearn. For high adventure, search for the name of the activity (Archery, Slingshot, etc.).

How long does the online Learning Path for Troop Leaders take?

Module times vary and are noted by hovering over the “i” icon. The online portion is replacing a 3.5 hour in-person course.

Will I have to retake the same training every year?

If you complete a module that is repeated across multiple courses, it will also show as complete in those other courses, so you are only required to complete what is new to that course or information that has changed.

How will my Service Unit Manager know when I've finished training?

Service Unit Managers receive a monthly report showing the training progress of everyone in their Service Unit.

What do I do if I was assigned to the wrong training or experience technical errors?

Please contact our Customer Care team at customercare@gscnc.org.