

Introducing a New Training for Volunteers Who Supervise Youth Members!



This short training is more important than ever, especially now that **troop leaders are not required to facilitate troop meetings**. To ensure every Girl Scout has a consistent and enriching experience, it's vital that all supervising volunteers share the same foundational knowledge.

When everyone completes this training, we can:

- **Keep our youth members safe** by upholding the highest safety standards.
- **Ensure an amazing Girl Scout experience** for every participant.

We know your time is valuable. That's why we've designed this training to be **very quick and to the point**, covering just the essentials volunteers need to succeed. And for the first time, volunteers can access the course from a [direct link](#) and QR code to the course in gsLearn!



Seasoned volunteers will get a quick refresher, and new volunteers will be introduced to the basics to make sure **everyone is on the same page** on topics like:

- Basic Girl Scout principles
- Caregiver Permission
- Anti-Child Abuse Policy and Mandated Reporting
- Emergency Action Plans
- Youth-to-Adult Ratios

Trained troop leaders are not required to complete this course.

FAQs

Who needs to complete this training? Volunteers who supervise youth members and are not already trained troop leaders.

Why are you doing this? GSUSA's updated requirements state that all adults that count toward the youth-to-adult ratios must complete the council's volunteer onboarding and training process and we are working to achieve that goal. Plus, providing training to help volunteers keep our Girl Scouts safe is the right thing to do!

What is the deadline? October 1, 2025 or before the volunteer supervises a youth activity.

What if I've been a Girl Scout volunteer for a long time - can I be exempted? We love our seasoned volunteers! If you already know this information, the course will be a very quick refresher. We hope you will agree that this initiative will ensure our Girl Scouts stay safe, which is our top priority. Additionally, we know you want volunteers serving alongside you to be better prepared to provide an amazing Girl Scout experience. Another great benefit is that when everyone is on the same page, it can reduce misunderstandings and conflict between volunteers!

Can I complete this on my phone? Yes, you should be able to complete the training on a mobile device or computer.

How long will it take? It will take around 15 minutes to complete.

Do I have to do it all at one time? No, you can do it at your own pace a little bit at a time.

Who can use the QR code or direct link to the course? Anyone who has an active membership and MyGS login should be able to access the course using the QR code or direct link.

How do I tell my troop leader that I completed the training? This training completion will show on gsLearn reports sent to SU Managers and SU Adult Educators. In addition, volunteers can go to the "Achievements" tab in gsLearn to download a certificate of completion they can share with others.

What if I run into problems? If volunteers experience any difficulty or have questions, they should email customercare@gscnc.org and our staff will assist them.